

# Coastrek 2020 Volunteer Role ROUTE MARSHAL

**TITLE:** Route Marshal

**START DATE:** Event day (shift time to be confirmed) **END DATE:** Event day (shift time to be confirmed)

## **Purpose of Role**

The Route Marshal role is a volunteer role. Route Marshals will report to their nominated Vollie Captain pre-event and on event day. The key purpose of the role is to ensure all trekkers are following the designated Coastrek route and offering encouragement to the trekkers as they pass-by. Each volunteer will be allocated a specific marshal position located along the route and a map once appointed to the role.

## **Key Areas of Responsibility**

- Provide directional assistance along the Coastrek route
- Engage and cheer on the trekkers as they pass-by
- Communicate (to the Vollie Captain) any issues relating to the trail i.e. fallen tree/ debris
- Sign in with the Vollie Captain at the start of your shift and sign out post-shift
- Assist with other event related tasks as required and directed

# **Key Outcomes**

- The movement of trekkers along the route is smooth and comfortable
- Trekkers don't get lost
- Trekkers feel happy to see a smiling face along the way and feel empowered to walk on

## **Knowledge, Skills and Behaviour Required**

- Strong and well considered communication skills
- Strong work ethic and an ability to work under pressure
- Flexible approach to accommodate for changing situations
- Lots of energy!

### **Major Interactions**

- Nominated Vollie Captain
- WWOT Event Logistics support
- Trekkers
- Logistics Contractor
- Other WWOT staff

#### **Unique Criteria**

- The role involves communicating with the Vollie Captain and staff, via email, text and phone calls
- The position will involve extended working hours on event day
- Lot of time will be spent on ones feet
- Each Route Marshal will be provided with a Coastrek cap or snood (to keep) and a high vis vest (must be returned post-shift). A gift will be provided on sign out, WOOHOO!
- Meal and drink vouchers will be provided on event day (if your shift is 4+ hours)